Severn Trent

PO Box 407

Darlington

DL1 9WD

16 May 2025

**Please keep this letter handy until the work is complete**

Dear Neighbour

**Update - Diddlebury Borehole Pumping Station, Craven Arms**

You may remember we wrote to you back in March 2025, advising you that our work which started within Diddlebury Borehole Pumping Station had stopped due to circumstances outside of our control.

I’m pleased to let you know that the team will be able to return to site on Thursday 27 May 2025, this work will take 9 weeks to complete. Please note that dates may change due to unforeseen circumstances, but the team will be working hard to complete as soon as possible.

We know our work can be noisy and a nuisance and we thank everyone for their ongoing patience whilst this essential work is taking place.

**Who do I contact about the work?**

* If you have any queries about this work, please get in touch with me on 07971 304604 between 8am and 5pm Monday-Friday.
* If you experience any issues with your water or sewerage service while the work is being done, please call our 24 hr operations centre on **0800 783 4444.**

Yours faithfully

Catherine Webb

Community Communications

Severn Trent