

Mrs Jean de Rusett

Diddlebury Parish Council

12, Church Road  
Brampton Bryan  
Bucknell  
SY7 0DH

30 April 2024

Policy Number: LCO02161

Dear Mrs de Rusett,

### **Your Local Councils Insurance Policy**

Thank you for renewing your Local Councils Insurance policy with Clear Council, cover has been arranged for 12 months from 01 June 2024.

Please find your policy documents including:

- Public Liability Certificate
- Employers Liability Certificate

It is important that you check the recently issued renewal documents, in particular the Statement of Fact to ensure the information we hold is accurate and that cover meets your requirements. It is important you pay particular attention to any specific conditions, warranties, security requirements and/or endorsements which apply to this policy; failure to comply with these may invalidate a claim or void the policy.

If any of the information enclosed is incorrect, or you wish to make any alterations to your policy please contact a member of the Clear Councils Team.

**IMPORTANT: Long Term Undertaking (LTU)** You have agreed to a 3-year LTU, agreeing to renew your policy for a 3-year period with the same insurer, in exchange for a reduction in premium\*. The insurer usually agrees to maintain their rate of premium during that period, so long as there is no change in risk information, adverse claims experience and subject to market conditions that may affect all insurance policies, such as a change in the rate of Insurance Premium Tax, for example.

\*Reduction in premium is applicable to all sections other than Terrorism, Data Breach Response and Legal Expenses.

### **AUTO-RENEWAL OPT OUT**

You have currently opted out of your policy automatically renewing, which means you will need to contact us next year to renew your policy. If you are unable to contact us for any reason it may result in you being uninsured.

If you would like to opt back in so that your policy will automatically renew each year, you can do so by calling us on 0330 013 0036 or emailing us at [councils@thecleargroup.com](mailto:councils@thecleargroup.com).

In the event of a claim, you must notify your insurer directly at the earliest possible opportunity, contact details can be found in your policy documents and are also detailed below.

Claim Type	Provider	Email	Telephone	Business Hours
Property Damage	Aviva	<a href="mailto:team7@aviva.com">team7@aviva.com</a>	0800 015 1498	Monday to Friday, 9am - 5pm
Liability	Aviva	<a href="mailto:liabro@aviva.com">liabro@aviva.com</a>	0800 015 1498	Monday to Friday, 9am - 5pm
Legal Expenses	DAS Legal	<a href="mailto:newclaims@das.co.uk">newclaims@das.co.uk</a>	0345 300 1899	24/7

If we can be of further assistance, or should you have any queries please do not hesitate to contact us.



AGM House  
Barton Close, Grove Park  
Enderby, Leicester  
LE19 1SJ

T: 0330 0130036  
E: [councils@thecleargroup.com](mailto:councils@thecleargroup.com)  
[www.clearcouncils.com](http://www.clearcouncils.com)

Yours Sincerely

Clear Councils Team  
Email: [councils@thecleargroup.com](mailto:councils@thecleargroup.com)  
Telephone: 0330 013 0036  
Website: [www.clearcouncils.co.uk](http://www.clearcouncils.co.uk)